Why BizOps Matters?

BizOps helps organizations make sure they are delivering the right things — faster and better — that yield the right business outcomes.

What is BizOps?

BizOps extends the concept of DevOps (development to operations) further to business to operations — sometimes called BizDevOps (business to development to operations).

BizDevOps, a continuous, incremental, data- and business-driven approach, is used to quickly implement changes, which provides assurance that changes are aligned with business goals and strategies, and enables performance measurement to ensure what is delivered meets the intended outcome.

The best practice is to combine BizOps and DevOps so that the end-to-end spectrum of activities: triage, to business case, analysis, prioritization, stories, sprints, tests, integration, deployment, measurement, and continuous improvement is integrated together.

How Does Business Architecture Benefit BizOps?

- Clearly identifies which areas need to be implemented or uplifted by leveraging the value stream/capability cross-mapping (e.g., value streams ensure a focus on the most important value gaps and the features needed to enhance the value streams to deliver that value can be derived from capabilities around a level 3 — this means that features planned in DevOps and SAFe planning have already been vetted from an enterprise scope perspective).

- Informs architectural runway planning with a clear understanding of what an organization has, how well it is working, and where they are going as represented through capabilities.

- Provides better prioritization to activities in SAFe, DevOps or BizOps because business architecture value streams leverage a consistent, formal method for definition.

- Clarifies business direction and scope of work from an enterprise perspective.

- Prevents redundant and inconsistent solutions because the capabilities are defined as unique, non-overlapping and non-redundant.

- Creates a common business language (information concepts) and an overall understanding of what the organization does (capabilities) and how it delivers value (value streams) — for the entire scope of the organization and its ecosystem.

- Provides better prioritization to activities in SAFe, DevOps or BizOps because business architecture value streams leverage a consistent, formal method for definition.

- Informs architectural runway planning with a clear understanding of what an organization has, how well it is working, and where they are going as represented through capabilities.

- Clearly identifies which areas need to be implemented or uplifted by leveraging the value stream/capability cross-mapping (e.g., value streams ensure a focus on the most important value gaps and the features needed to enhance the value streams to deliver that value can be derived from capabilities around a level 3 — this means that features planned in DevOps and SAFe planning have already been vetted from an enterprise scope perspective).